

IVR Test Case Scenarios

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Introduction

The purpose of this document is to provide steps to test and acceptance criteria to <Partner>; i.e. communicate our expectations prior to certification testing and validation.

NOTE: all tests that require a terminal will be performed on a PAX device.

Prerequisites

- PF provisioning:
 - PFG test account
 - Loopback processor
 - Control Center (use the partner sandbox organization)
 - Organization
 - Merchant
 - Source
 - Terminal
- UAT environment
 - Ability to onboard a test partner client
 - A new merchant; two merchants if supporting multi-MID support is required
 - A new terminal
 - Ability to run transaction(s)
 - Others(?)

Get sources

Steps to test

1. Initiate a GET call to retrieve the available sources.

Acceptance Criteria

1. Show the successfully retrieved sources.

identifier	Comments/Screenshot
identifier	

Get source Bearer token

Steps to test

1. Initiate a POST call to retrieve the specific source Bearer token by the identifier.

Acceptance Criteria

1. Show successfully retrieved the source bearer token.

identifier	Comments/Screenshot
identifier	

Processes a Credit Card Transaction

Steps to test

1. Initiate a POST call to process a Credit Card transaction.

Acceptance Criteria

1. Show successfully processed Credit Card transaction.

InvoiceNumber	Comments/Screenshot
InvoiceNumber	

Decline a Credit Card Transaction

Steps to test

1. Initiate a POST call to process a Credit Card transaction.

Acceptance Criteria

1. Show successfully declined Credit Card transaction.

InvoiceNumber	Comments/Screenshot
InvoiceNumber	

Processes an ACH Transaction

Steps to test

1. Initiate a POST call to process an ACH transaction.

Acceptance Criteria

1. Show successfully processed ACH transaction.

InvoiceNumber	Comments/Screenshot
InvoiceNumber	

Decline an ACH Transaction

Steps to test

1. Initiate a POST call to process an ACH transaction.

Acceptance Criteria

1. Show successfully declined ACH transaction.

InvoiceNumber	Comments/Screenshot
InvoiceNumber	

Search for a Transaction

Steps to test

1. Initiate a POST call to find a transaction by the Invoice Number.

Acceptance Criteria

1. Show successfully searched for a transaction by the Invoice Number.

InvoiceNumber	Comments/Screenshot
InvoiceNumber	